



SENECA COUNTY

Emergency Services



Standard Administrative Guidelines

Policy Title: No Transport/Treatment/Assessment Billing Policy

Policy #: 31

Effective: 1/2018

Reviewed: Annually: 2/2020

1. Purpose To establish guidelines for EMS Billing relative to patients encountered that receive no transport, treatment, and/or assessment from EMS workers during a call for service.

2. Statement of Policy:

This policy sets forth guidelines for billing of patients that receive no treatment, assessment and/or transport during an EMS call for service.

a. Any patient that calls for service that receives any treatment or assessment but is NOT transported shall receive a bill of \$200. Patients that receive ALS treatment on scene, and recover to the point of refusing further care or transport shall be billed \$200 plus the cost of any medical supplies utilized for their care and treatment. (e.g. treatment of hypoglycemic diabetic patients that is initially unconscious but revives very quickly with relatively simple ALS care and treatment.

b. Any person that does not call EMS, but receives treatment or assessment at a scene and is deemed by EMS to require treatment, shall receive a bill for \$200. This is a common occurrence at the scene of automobile accidents involving multiple, minor injuries.

c. Any person that calls EMS for assistance more than one time in a 30 day period shall be billed \$200 for every call subsequent to the first service call. This is a common occurrence with “shut-in” patients and elderly who live alone.

2.1 Seneca County EMS shall bill \$200 when a patient receives treatment or assessment during a call for service, but does not receive transportation to a medical facility.

Ken Majors RN, NRP, Emergency Services Director
Dani Gebauer, EMT-P Emergency Services Administrator
126 Hopewell Ave. Tiffin, Ohio 44883
Office: 419-447-0266 ■ Fax: 419-448-5064



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- 2.2 Calls for Service that are deemed “Good Intention Calls” i.e. assist into or out of house to car, assist from bed to chair, pickup from floor to chair with no injury, or health and welfare checks, will NOT be billed \$200, unless the person utilizes this service more than once per month.
- 2.3 Anytime a squad is called and it is deemed that treatment or transport is warranted, but refused by a competent patient per state and local medical protocol, that patient shall be billed \$200.
- 2.4 The \$200 call for service fee applies to all patients that receive treatment or assessment regardless if they called the ambulance or if someone else initiated the call (bystander, passerby, law enforcement).
- 2.5 “Assessment” is defined as the professional opinion of a healthcare provider with regard to a specific health issue (informed by patient feedback and examination results) to include vital signs, lungs sounds, appearance, medical history, and any mechanism of injury, if applicable.
- 2.6 Any time a squad is dispatched to standby with a fire department but no treatment, assessment, or transport is required and/or necessary, no charges shall be billed by Seneca County EMS

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