



# SENECA COUNTY

## Emergency Services



### Standard Administrative Guideline

#### **Policy: Dispatch of Seneca County EMS Echo Unit**

**Policy #: 28**

**Effective Date: October 2008**

**Review Date: Annually; 2-2020**

Purpose: To define the rules for dispatching of Seneca County EMS Echo Unit

Policy: Any time an EMS unit is dispatched in ANY district for ANY reason, the Seneca County EMS Echo unit will respond, *unless I/C does not want EMS to respond then Echo will monitor SAFE.*

This policy is designed to clear any confusion for when the Echo unit will respond.

The Echo unit paramedic has the authority to decide which call for service to respond to in the case of multiple incidents happening simultaneously.

The Dispatcher will not have to do anything different to dispatch the Echo unit in most situations. The Echo unit paramedic will have a pager that is programmed to alert when any of the six EMS district pagers are toned.

- The dispatcher will only be requested to log an en route time, and on scene time for the Echo unit. All other times should mirror that of the responding EMS units.
- Transmission of these times to the Echo 1 paramedic can be done via phone, fax, or any other means deemed appropriate by the dispatcher when time allows.

The Echo unit will check en route using SAFE and state "Echo 1 is en route to <insert address here>."

The Echo unit will respond normal traffic <non-emergency> in most cases. If it is necessary to have the Echo unit respond emergency the dispatcher is asked to advise the Echo unit paramedic to do so.

There is a button on the dispatch panel that is labeled "Echo Unit". This button is to page the Echo unit paramedic individually if the dispatcher needs to contact the Echo unit medic without paging a squad.

Any problems that arise with the dispatch or communication with the Echo unit should be forwarded to the Emergency Services director, and communications supervisor for resolution.

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